Ser. No. 10/579,053

Art Unit 2614

Amendment dated February 7, 2011

Reply to Office Action of May 26, 2010

Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. (currently amended) A system for a directing party to simultaneously communicate

with a plurality of participants comprising:

a control unit directly controlled by the directing party;

a first server in remote communication with said control unit;

a second dialing server in communication with said first server, the

second dialing server being configured to simultaneously communicate with

the plurality of participants in real-time;

wherein said directing party, independently and in real time, controls the

the entire dialing and broadcasting process with the plurality of participants.

2. (original) The system according to claim 1, wherein said control unit communicates with

said first server via the Internet.

3. (original) The system according to claim 1, wherein said first server and said second dialing

server are combined in a single unit.

4. (original) The system according to claim 1, wherein said second dialing server

communicates with the plurality of participants via a Public Switched Telephone Network

(PSTN) to any of a group of communication devices associated with the participants including

land line telephones, personal computers, cellular telephones, facsimile machines, and cable TV.

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5. (original) The system according to claim 1, wherein said dialing server is configured to

communicate with any combination of participants and communication devices via any of a

group of communication protocols including interactive television, cable or satellite.

6. (original) The system according to claim 1, wherein said first server comprises a scheduler

for allocating time slots available for communication via said second dialing server.

7. (currently amended) A method for communicating with a plurality of participants, said

method comprising the step of:

a directing party independently controlling, in real-time, the

simultaneous communication with the plurality of participants in real-time.

8. (currently amended) The method according to claim 7, wherein said step of independently

controlling comprises the steps of:

controlling the entire dialing and broadcasting process between the directing

party and the plurality of participants, said procees comprising any of a group

of actions including initiating the simultaneous communication and preparing

the script; and

statistically analyzing the responses, in real time, of the plurality of

participants to said simultaneous communication.

9. (currently amended) The method according to claim 8, wherein said step of independently

controlling comprises the step of:

terminating the simultaneous communication, in real time, after an

analysis of the responses from a percentage of the plurality of participants.

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10. (original) The method according to claim 7, wherein said simultaneous communication

comprises any of a group of services including polling, consumer surveys, sending messages,

sending alerts and conducting interviews.

11. (currently amended) The method according to claim 8, wherein said step of initiating

comprises the steps of:

preparing a distribution list associated with said plurality of participants;

filtering said distribution list in accordance with the type of

communication being conducted, prior to initiating the communication;

constructing a script associated with the type of communication being

conducted; and

distributing the script to the filtered distribution list.

12. (original) The method according to claim 11, wherein said distribution list comprises any of

a group of lists including telephone numbers, email addresses, account numbers and cable IDs.

13. (original) The method according to claim 11, wherein said step of constructing a script

comprises the step of defining and recording any of a group of elements including messages,

questions and possible alternative answers to said questions.

14. (original) The method according to claim 11, wherein said step of constructing a script

comprises the step of permitting the plurality of participants to transfer to a human resource for

specific interactive discussions.

15. (original) The method according to claim 13, wherein said step of defining and recording

comprises the step of allowing the plurality of participants to submit their responses to said

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questions in any of a group of communication methods including DTMF, SMS, voice and via interactive television.

16. (currently amended) The method according to claim 8, wherein said step of initiating comprises the steps of:

defining the at least one time period to be associated with the communication; and

defining the <u>a</u> recurrence interval of the communication.

17. (original) The method according to claim 7, further comprising the step of determining the availability and cost of the service to be provided.

18. (original) The method according to claim 17, wherein said step of determining comprises the steps of:

determining the telephony resources available;

calculating the length of each call; and

determining the number of telephones required for the service, based on the length of each call and the size of the distribution list.

19. (original) The method according to claim 19, wherein said step of determining comprises the step of:

the directing party allocating a level of priority to the communication.

20. (original) The method according to claim 19, wherein said step of determining further comprising the steps of:

the system denying the service due to shortage of resources available at the time period requested; and

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the directing party rescheduling the time period for the communication in accordance with the telephony resources available and level of priority.

21. (original) The method according to claim 19, wherein said step of determining comprises the step of:

comparing the cost of the communication with the credit available to the client.

22. (original) The method according to claim 21, wherein said step of determining further comprises the step of:

requesting additional credit to cover the cost of the communication or denying the service if not enough credit is available.

23. (original) The method according to claim 8, wherein said step of analyzing the responses comprises the steps of:

analyzing the participants input;

preparing a report; and

transmitting the report in real time to the directing party.

- 24. (original) The method according to claim 23, wherein said report may comprise any of a group of reporting formats including lists, graphs and charts
- 25. (original) The method according to claim 8, wherein said step of initiating comprises the steps of:

allocating a time slot for a plurality of callers to dial a dedicated number; preparing and recording a script; and playing said script to said plurality of callers.

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26. (original) The method according to claim 25, wherein said step of initiating comprises the step of permitting the plurality of callers to transfer to a human resource for specific interactive discussions.